

National Indigenous Homelessness Council

# PATH Process: An Indigenous Community Grown Journey

- Guide PATH Process Pilot Application



### Introduction: Community Grown Journey

Indigenous people from coast-to-coast-to-coast are leading the development of an Indigenous community-grown process for the homelessness sector:

# The **PATH Process** was developed for **Coordinated Access Systems** within the Government of Canada's **Reaching Home Program** to meet the **Reaching Home Directive**:

"A common and unified assessment process must be applied across all population groups in a community to evaluate service needs and assist in prioritizing housing resources."

The PATH (Personalized Assistance To Housing) Process is a culturally informed alternative to commonly used mainstream tools in the homelessness sector and Coordinated Access systems. The PATH Process uses a relational and approach rooted in a trauma-informed and strengths perspective that facilitates community-based wholistic supports and housing matching, as well as prioritizing and decision-making within a landscape of limited resources.

Specifically, PATH prioritizes the relationship between the worker and the person\* experiencing homelessness and values their story, including their housing vision, needs, and barriers/obstacles to accessing housing. Unlike most other prioritization processes, PATH works to develop an understanding and measurement of the barriers and obstacles to accessing housing on a community and national level.

\*PATH can be used with individuals (youth, adults, and seniors), couples, or families.

### Acknowledgement

Notably, rates of homelessness among Indigenous persons are significantly higher than non-Indigenous persons, resulting in Indigenous persons comprising an inequitable portion of those experiencing homelessness.

These disproportionate rates continue for other equity-deserving groups. Despite this Indigenous-led effort to create the PATH Process, lasting system change cannot be found in prioritization but instead in adequately funded housing stock, supports, and services, which reflects disproportionate rates.

The need for a tool to assist with prioritization directly speaks to system failure. The PATH Process is not a solution but a necessity to bridge the gap of a failed system that continues to operate with inadequate housing stock and supports combined with a lack of mental health and addiction services despite a growing national homelessness crisis.

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We encourage communities to connect with the **PATH Process Team** on Zoom: **Book a virtual chat** for application support

Project funded by the Government of Canada's Reaching Home Program



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### **PATH Process Journey**

The PATH Process is being developed in phases, and the project is funded by the Government of Canada's Reaching Home Program:

**Phase 1: May 2021 to December 2023** – Phase 1 focused on initial 'assessment tool' development, which involved the continual gathering of Indigenous community voices and knowledge from coast-to-coast-to-coast, including the initial mock-up of the PATH Process. Notably, in this development phase, the term 'assessment tool' was removed from the project's use of language. The term 'process' was determined to articulate the project's objectives, as the PATH Process is not a 'clinical assessment tool' but a 'wholistic process'. Specifically, PATH interconnects with all levels of a Coordinated Access System [see Figure 1].



Figure 1: PATH interconnects wholistically with Coordinated Access Systems

### **PATH Process – Pilot**

Phase 2, Part 1: January 2024 to March 31, 2025 – Phase 2, Part 1 focuses on preparing for a pilot launch, including tailoring and digitalizing the PATH Process and training in its use. This will be followed by the initial implementation and evaluation of the PATH Process in four (4) communities nationally. Phase 2, Part 1 preparation began in January 2024, and onboarding of pilot communities will occur in June 2024. Phase 2, Part 1 ends March 31, 2025. Note that a Phase 2 Part 2 funding application will be submitted in the fall of 2024 for continued pilot funding beginning April 1, 2025.

### The project's Phase 2, Part 1 main objectives are as follows:

- Tailor & digitalize the PATH Process content for each pilot location [i.e., HIFIS and Non-HIFIS databases].
- Complete the PATH Process 'Knowledge Sharing [training and technical] Framework' AND 'Implementation and Evaluation Framework'. Then, each pilot location will tailor these national-level frameworks, creating plans for their unique realities.
- Train each pilot location to use the PATH Process according to their tailored 'Knowledge Sharing [Training & Technical] Plan'.
- A preliminary launch will be conducted in each pilot location according to each community's tailored Implementation & Evaluation Plan, which includes data collection and analysis to evaluate the initial launch.

**Phase 2, Part 2: April 1, 2025, to TBD** – Phase 2, Part 2 is dependent on funding, and a Part 2 pilot continuation application will be submitted in the fall of 2024. Part 2 will continue carrying out the 'Implementation and Evaluation Plan' for each pilot location. Further, Part 2 will include developing a project expansion and sustainability plan for future phases of the project.

For more information: I Visit our website

### **Application Instructions**

Application Release Date: April 26, 2024 Application Closing Date: May 24, 2024, 11:59 pm EST Notify Applicants: By May 31, 2024, 11:59 pm EST

### Step 1 - Read this curated PATH Process Pilot Application Guide

This guide includes information about the PATH Process Pilot, including eligibility and detailed application support, which guides applicants through the application components.

### Step 2 - Read the PATH Process Presentation

The presentation reviews the PATH Process content that each chosen pilot location will tailor according to the context of their community. Further, the document communicates why each piece of information in PATH is included in the process. Note that PATH will be digitalized within HIFIS and non-HIFIS databases for each pilot location.

### Step 3 - Submit PATH Process Pilot Application

- **a.** Complete the <u>Google Docs PATH Process Pilot Application Form</u>. Google Forms automatically saves your progress for 30 days when you're <u>signed in</u> to your Google Account.
- b. While completing the application questions, we encourage communities to Book a Zoom Chat with the PATH Process Team via this <u>LINK</u>. We welcome enquiries and are here to support communities completing the application.

### **PATH Process Pilot Timeline & Deliverables**

### June-December 2024

01

02

- Host initial relationship-building meetings with chosen pilot communities and provide foundational pilot information.
- Each pilot community location is supported in tailoring the following national-level frameworks to their community context, resulting in community-level plans:
  - a. PATH Process [content]
  - b. PATH Process Knowledge Sharing [training and technical] Framework c. PATH Process Implementation and Evaluation Framework
- Digitalizing each pilot location's tailored PATH Process within HIFIS or NON-HIFIS
   platform

### January-March 2025

• Train each pilot location to use the PATH Process according to each community's tailored 'Knowledge Sharing [training and technical] Plan.'

 The PATH Process will be launched preliminary, according to each community's tailored 'Implementation and Evaluation Plan,' including data collection and analysis. The **PATH Process Team** will support each pilot community in achieving the **PATH Process Timeline & Deliverables**:

The <u>Systems Pathfinder</u> [Project Lead] role focuses on national-level project activities, including pilot community data collection and analysis. The Systems Pathfinder is the lead PATH trainer and manages the community-level pilot project activities.

The <u>Community Pathfinder</u> role focuses on community-level project activities, supporting each pilot location, including tailoring, training, implementing, and evaluating the PATH Process.

Each **Community-based [City Name] Pathfinder** (4) role will work directly with the Community Pathfinder to plan/organize community gatherings and act as a liaison to facilitate the development of pilot community-level project activities. Each pilot location will be provided financial compensation (provincial \$60,000 & territorial \$80,000) via a contract to ensure each pilot location has an assigned Community-based Pathfinder for the pilot project.

Each **Community-based [City Name] PATH Process Working Group** (4) will work directly with the Community Pathfinder to tailor the national-level PATH Process framework to their community context and guide pilot project activities. Pilot communities will be responsible for creating this group.

**Elder and Lived/ing Experience (LE)** involvement will be outlined by each community in their tailored 'Implementation and Evaluation Plan.' The project costs for honorariums cover up to \$1,200 for Elder involvement at community gatherings/meetings (\$1,600 for territorial locations) and \$2,500 for LE involvement.

### **Digitalizing the PATH Process**

The Systems and Community Pathfinders will collaborate with HIFIS or NON-HIFIS platform administrators to digitalize the tailored PATH Process content for each pilot community.

The project covers the PATH Process platform integration costs based on individual community needs. This includes technical consultation, as required, to support pilot communities during the integration process.

### Tailoring & Launching the Knowledge Sharing [Training & Technical] Framework

The Community Pathfinder will support pilot locations in tailoring this framework to their community context. The Systems Pathfinder, with the assistance of the Community and Community-based Pathfinders, will train each pilot location to use the PATH Process according to each community's tailored 'Knowledge Sharing [training and technical] Plan.' Note that the PATH Training framework is mainly virtual, with optional in-person components to be tailored by each pilot location.

Additionally, each pilot community is expected to tailor their Knowledge Sharing [Training & Technical] Plan to include local-based Knowledge Keepers, Elders, and Indigenous Trainers on topics of local importance/ need for the pilot's success; costs are covered provincially up to \$10,000 & territorially up to \$15,000.

### **Tailoring the Implementation & Evaluation Framework**

The Community Pathfinder will support pilot locations in tailoring this framework to their community context. In tailoring the framework, each pilot location can choose to have the Systems & Community Pathfinders visit their community in person up to 3x (4x for territorial locations) and, during these community visits, host up to 3 community gathering days (x4 for territorial locations) for approximately 30 guests. Community gathering costs (space, materials, equipment, catering, facilitation, and cultural gifts for Elder (medicines/smudge bowl) are covered by the project and are intended for training, launching, or evaluating the PATH Process. Further, each pilot community can include graphic recording as an optional method of evaluating the preliminary PATH Process launch; costs are covered up to \$5,000 per community.

### Launching the Implementation and Evaluation Plan

With the assistance of the Community-based Pathfinder, the Community Pathfinder will help each pilot location with a preliminary launch of the PATH Process pilot in their community. Meanwhile, the Systems Pathfinder will collect initial preliminary launch data for analysis according to each community's Evaluation Plan.

### **Project Documents and Reports**

The Systems and Community Pathfinders will be responsible for drafting all community plans and funder/INFC reports. Further, the project covers graphic design for pilot planning and reporting documents.

### PATH PROCESS APPLICANTS

### **Primary Applicant:**

<u>Lead</u> applicant with the capacity and responsibility to pilot the PATH Process in collaboration with the NIHC.

Primary Secondary

### Secondary Applicant:

Partner and Collaborator with the 'Primary Applicant Organization/ Group' and supports the Primary Applicant by playing a significant role throughout the pilot.

### Provincial:

- Indigenous Community Entity Organization (who may also represent the Designated CE) OR OFIFC Community Organization can apply as a Primary Applicant (**secondary** applicant is OPTIONAL and can be an Indigenous organization/group OR Designated CE/ non-Indigenous organization /group)
- Indigenous-led Organization/Group, within a Coordinated Access system, can apply as the Primary Applicant, but an Indigenous Community Entity or OFIFC Community Organization must be the Secondary Applicant

Territories:

**APPLICANT ELIGIBILITY** 

- Indigenous-led organizations/ groups can apply as the Primary Applicant, but the Community Entity (City) must be a Secondary Applicant.
- Community Entity (City) can apply as the Primary Applicant, but Indigenous community-wide support must be demonstrated within the application either as a secondary applicant AND/OR inclusion of Indigenous community support, such as Indigenous-led organizations, groups, or representatives (Questions A15-23)

### Quebec:

- Quebec-based applicants, please contact the PATH Process Team via e-mail [French or English], JoLynnP@nihc-cnasa.ca, to discuss the proposed application. We want to ensure the application form aligns with your local Reaching Home Coordinated Access System.
- Indigenous/Non-Indigenous Quebec-based Organization/ Group (with Indigenous-led community support AND connected to Reaching Home Coordinated Access System)

### APPLICATION SELECTION CRITERIA

The selection process must be honest and transparent. We have included the <u>selection</u> <u>criteria column</u> in the application instructions section of this guide so that each applicant can understand a) how to complete each application question correctly, and b) how each application response will be reviewed to choose the four PATH Process pilot locations.

Within the selection criteria column of the application instructions, you will find: <u>Selection Demographics</u> – The demographics outlined will be directly applied to the decision-making process for selecting pilot locations.

<u>Preference</u> – All selection criteria under 'Preference will be given' will be heavily weighted in the decision-making process for selecting pilot locations.

Additional Consideration will be given... All selection criteria under 'Additional Consideration will be given' will be used to select pilot locations.

If your application is not selected for the PATH Process Phase 2, Part 1 Pilot, your community will receive additional consideration over other applicants in future project phases and upon expansion of the PATH Process.

### **APPLICATION FORM INSTRUCTIONS & PILOT LOCATION SELECTION CRITERIA**

Before you complete the PATH Process Application Form, read through the following instructions for reference when completing each application form section.

The following application form *Instructions* provide additional information to consider when completing each application section and transparently align *Section Criteria* with each application section, which will be used to choose the four (4) pilot communities.

Note that some application sections are broken down into Provincial, Territorial, and Quebec Applicants, as each of these categories aligns with Reaching Home streams and structures.

<u>Quebec Applicants</u> - Please note due to the changes in the Quebec Reaching Home structure, some of the application items may not align with your community; if this is the case, please reach out to the project team via email (French or English), <u>JoLynnP@nihc-</u> <u>cnasa.ca</u>, to book a meeting where we can adapt the application form accordingly.

### SECTION A: APPLICANT(S) INFORMATION – Questions A1-14

**INSTRUCTIONS:** This application section asks questions about the Primary and Secondary Applicants during the PATH Process Pilot (i.e., June 1, 2024 – March 31, 2025.

- <u>Primary</u> Applicant Lead applicant with the capacity and responsibility to pilot the PATH Process in collaboration with the NIHC.
- <u>Secondary</u> Applicant <u>Partner</u> and <u>Collaborator</u> with the 'Primary Applicant Organization/Group' and supports the Primary Applicant by playing a significant role throughout the pilot.

'Primary & Secondary Applicant Organizations/Groups' must identify a person as the main contact for the application process. This is an Indigenous-led project and therefore, preferably the main contact selfidentifies as Indigenous, but this is NOT required and does NOT affect the pilot location selection process.

### Provincial Applicants:

Either the Primary OR Secondary Applicant is REQUIRED to be an Indigenous Community Entity:

 Indigenous Community Entity Organization (who may also represent the Designated CE) OR OFIFC Community Organization can apply as a Primary Applicant (secondary applicant is OPTIONAL and can be an Indigenous organization/group OR Designated CE/ non-Indigenous organization /group)

### **SELECTION CRITERIA:**

Preference will be given to:

- Provincial Primary Applicants who identify as an Indigenous Community Entity or OFIFC Community.
- Territorial Applicants.

- Provincial Primary Applicant Organizations, who identified as both the Indigenous AND Designated Community Entity.
- Provincial Primary Applicants, who are an Indigenous Community Entity or OFIFC Community AND demonstrate communitywide support for the PATH Process via inclusion of a Secondary Applicant.

### **INSTRUCTIONS:**

Provincial Applicants (cont'd):

 Indigenous-led Organization/Group, within a Coordinated Access system, can apply as the Primary Applicant, but an Indigenous Community Entity or OFIFC Community Organization must be the Secondary Applicant

### Territorial Applicants:

Each application must have a Primary AND Secondary Applicant Organization/Group:

- Indigenous-led organizations/groups can apply as the Primary Applicant, but the Community Entity (City) must be a Secondary Applicant.
- Community Entity (City) can apply as the Primary Applicant, but Indigenous community-wide support must be demonstrated within the application either as a secondary applicant AND/OR inclusion of Indigenous community support, such as Indigenous-led organizations, groups, or representatives (Questions A15-23)

### **SELECTION CRITERIA:**

Preference will be given to:

- Provincial Primary Applicants who identify as an Indigenous Community Entity or OFIFC Community.
- Territorial Applicants.

- Provincial Primary Applicant Organizations, who identified as both the Indigenous AND Designated Community Entity.
- Provincial Primary Applicants, who are an Indigenous Community Entity or OFIFC Community AND demonstrate communitywide support for the PATH Process via inclusion of a Secondary Applicant.

### **INSTRUCTIONS:**

Quebec Applicants:

- Quebec-based applicants, please contact the PATH Process Team via e-mail [French or English], <u>JoLynnP@nihc-cnasa.ca</u>, to discuss the proposed application. We want to ensure the application form aligns with your local Reaching Home Coordinated Access System.
- Indigenous/Non-Indigenous Quebec-based Organization/ Group (with Indigenous-led community support AND connected to Reaching Home Coordinated Access System)

### **SELECTION CRITERIA:**

Preference will be given to:

- Provincial Primary Applicants who identify as an Indigenous Community Entity or OFIFC Community.
- Territorial Applicants.

- Provincial Primary Applicant Organizations, who identified as both the Indigenous AND Designated Community Entity.
- Provincial Primary Applicants, who are an Indigenous Community Entity or OFIFC Community AND demonstrate communitywide support for the PATH Process via inclusion of a Secondary Applicant.

### SECTION A: APPLICANT(S) INFORMATION – Questions A1-14

Questions A1-A7: Primary Applicant Information

### A1. Organization Name

A2. Organization Type

Indigenous Community Entity Indigenous Community Entity who also represents Designated Community Entity Indigenous-led Organization/Group Territorial Stream - Community Entity (City) OFIFC Community (Ontario-based communities) Quebec Community Organization (connected to Coordinated Access) Other

A3. Organization Address

[Unit #] [Street 1] [City] [Province/Territory] [Postal Code]

A4. Primary Contact Name [First Last]
A5. Primary Contact Phone
A6. Primary Contact Email
A7. Primary Contact: Self Identification First Nation Non-Indigenou

Inuit Métis Non-Indigenous Other \_\_\_\_\_

### Questions A8-A14: Secondary Applicant Information

## **A8.** Organization Name **A9.** Organization Type

Indigenous Community Entity Designated Community Entity Indigenous-led Organization/Group Non-Indigenous Organization/Group Territorial Stream - Community Entity OFIFC Community (Ontario-based communities) Quebec Community Organization (connected to Coordinated Access) Other

A10. Organization Address [Unit #] [Street 1] [City] [Province/Territory] [Postal Code]

A11. Secondary Contact Name [First Last]A12. Secondary Contact PhoneA13. Secondary Contact EmailA14. Primary Contact: Self Identification

First Nation Non-Indigenous Inuit Other \_\_\_\_\_ Métis

### SECTION A: APPLICANT(S) INFORMATION – Questions A15-20

**INSTRUCTIONS:** In this section, please include local Indigenous-led organizations/groups/representatives [**minimum x1** & maximum x3] who have been consulted and support the submission of this application.

The intent behind this question to understand the level of Indigenous support community-wide for the primary applicant becoming a PATH Process Pilot location.

Note, Applicant supporters are NOT required to play a direct or indirect role in piloting the PATH Process but support the Primary Applicant's PATH Process Application.

Example of Indigenous-led organizations, groups, or representatives include:

- Indigenous CAB,
- key Indigenous organizations/groups, or
- key Indigenous local leaders connected with the homelessness sector.

### **SELECTION CRITERIA:**

Preference will be given to:

• Applicants with a greater number of local Indigenous-led organizations/groups/ representatives, who support the Primary Applicant's PATH Process Application.

### SECTION A: APPLICANT(S) INFORMATION – Questions A15-20

### Questions A15-A16: Indigenous Community Support [Required x1 minimum]

A15. Indigenous-led Organization/Group #1 Contact Information - Name [First Last] Contact Email

A16. Details #1 - Describe the consultation process and level of support with the Indigenous-led Organization/Group

### **Questions A17-A20:** Indigenous Community Support [**Optional** x2 additional]

A17. Indigenous-led Organization/Group #2 Contact Information - Name [First Last] Contact Email

**A18.** Details #2 - Describe the consultation process and level of support with the Indigenous-led Organization/Group

A19. Indigenous-led Organization/Group #3 Contact Information - Name [First Last] Contact Email

A20. Details #3 - Describe the consultation process and level of support with the Indigenous-led Organization/Group

### SECTION A: APPLICANT(S) INFORMATION – Questions A21-23

**INSTRUCTIONS:** This application section asks questions about the context of your community:

**A21.** Please include information on the context of Indigenous Homelessness in your community. Other than the statistics requested in the Application form question (see example below), we will leave it up to you to tell us your community's Indigenous Homelessness story using information you would like to share.

If possible, please include statistics on the percentage of Indigenous people <u>residing</u> in the community AND the percentage of Indigenous people <u>experiencing homelessness</u> in your community.

• E.g. "Indigenous people make up [%] of [City Name's] total population, while [%] of [City Name's] homeless population is Indigenous"

Note: In addition to your written narrative, you are welcome to include relevant links, websites, and documents related to Indigenous homelessness in your community.

**A22.** Review the community descriptors below, and please check ALL that apply to your community.

**A23.** [optional] Help us get to know your community better and include any additional community information in a narrative format or via including links, websites, and relevant/key documents.

### **SELECTION CRITERIA:**

Selection demographics used in decision-making:

- Inclusion of x1 min. rural/remote and x1 min. urban pilot locations.
- Inclusion of x1 territorial pilot location.
- Inclusion of locations representing to the greatest extent possible, northern, eastern, central, and western communities.

### SECTION A: APPLICANT(S) INFORMATION – Questions A21-23

### Questions A21-A23: Community Information

A21. Please describe the context of **Indigenous** homelessness in your community. If possible, please include statistics on the percentage of Indigenous people <u>residing</u> in the community AND the percentage of Indigenous people <u>experiencing homelessness</u> in your community.

> E.g. "Indigenous people make up [%] of [City Name's] total population, while [%] of [City Name's] homeless population is Indigenous"

**A22.** Review the community descriptors below, and please check ALL that apply to your community:

Urban Community Rural & Remote Community Northern Community (territorial) Northern Community (provinces) Western Community (provinces) Central Community (provinces) Eastern Community (provinces) Other \_\_\_\_\_ **A23.** Additional Community Information **[optional]** e.g. links, websites, relevant/key documents

### SECTION B: COORDINATED ACCESS SYSTEM – GENERAL INFORMATION

### **INSTRUCTIONS:**

**B1-8.** These questions focus on outlining Coordinated Access entities/groups in your community, both Indigenous and Designated.

<u>Provincial Applicants:</u> If your organization is both the Indigenous AND Designated Community Entity, please record your organization name for both questions B1 and B2.

<u>Territorial Applicants:</u> Please <u>disregard question B2. B5.</u> <u>and B6.</u> as it does not apply to the Territorial Stream of Reaching Home.

**B9-12.** These questions ask to provide information on your Coordinated Access Points and Shared Database System, including the reach (i.e., level of community-wide access) of your database system.

### **SELECTION CRITERIA:**

Selection demographics used in decision-making:

• Inclusion of x2 min. HIFIS communities and x2 min. Non-HIFIS communities.

Preference will be given to:

• Communities who are working collaboratively to expand organizations with access to their shared database system

### SECTION B: COORDINATED ACCESS SYSTEM – GENERAL INFORMATION

Questions B1-12: This application section asks questions about how Coordinated Access operates in your local community.

B1. Indigenous Community Entity (if applicable)

**B2.** Designated OR Territorial Stream Community Entity (if applicable)

B3. Do you have a Designated <u>OR</u> Territorial Stream
Community Advisory Board (if applicable)?
Yes, No, Other \_\_\_\_\_
B4. If Yes, name (if applicable)

B5. Do you have an Indigenous Homelessness
Community Advisory Board (IH-CAB)?
Yes, No, Other \_\_\_\_\_
B6. If Yes, name (if applicable)

**B7.** Does your Designated <u>OR</u> Territorial Stream CAB have Indigenous Representation?

Yes, No, Unknown, Other \_\_\_\_\_ **B8.** If Yes, please describe (if applicable) **B9.** How many Access Point(s) are in your CA System AND how many are Indigenous Access Point(s)?

**B10.** What is your community's **Coordinated Access Database System**?

HIFIS Non-HIFIS No database currently in place

**B11.** If you are a Non-HIFIS Community, what is your Database System and who is your Administrator (if applicable)?

**B12.** This is a three-part question, please include any relevant additional information:

#1 - Describe organizations <u>with</u> access to your community's shared database system

#2 - Describe organizations <u>without</u> access to your community's shared database system who would benefit from access

#3 - Describe how your community is addressing the issue (i.e., expanding access) of organizations without access, as described in question #2 above

### **INSTRUCTIONS:**

**C1.** This is a <u>three-part question</u> to help us understand how assessment tools are used in your community. Please ensure to complete the three-part question <u>fully</u> and include any relevant CA assessment tool information.

**Part b).** Specify if an Access Point is without an assessment tool. For example:

- if an Access Point is waiting to adopt a tool,
- if an Indigenous organization chooses not to use an assessment tool,
- if an access point does not have access to an assessment tool for Coordinated Access (i.e., gap in the system).

**C2.** Please indicate your communities use of equity targets including if you plan or are open to using equity targets in the future to assist with prioritization. If you want to expand on your answer, please include the information in your C5 question response.

### Continued next page >

### **SELECTION CRITERIA:**

- Applicants who identify an Indigenous Access Point that currently use a 'common assessment' tool [such as the [VI] SPDAT, VAT, or YAP].
- Communities who use or would consider using equity targets within their Coordinated Access system [note, this is NOT required]

### SECTION C: COORDINATED ACCESS SYSTEM – ASSESSMENT & PRIORITIZATION

### **INSTRUCTIONS:**

**C3.** The Reaching Home Guide references several lists for use in Coordinated Access, please indicate which lists (if any) your community utilizes. <u>*Please see*</u> <u>Appendix A of this Guide for definitions</u>.

If your community uses a type of prioritization list not listed within this question, please add it under the Other option, providing the list name and a 1-2 sentence definition in the space provided. If you want to expand on your answer, please include the information in your C5 question response.

**C4-5.** Please answer the questions, while providing detailed information on community's assessment & prioritization process.

### **SELECTION CRITERIA:**

- Applicants who identify an Indigenous Access Point that currently use a 'common assessment' tool [such as the [VI] SPDAT, VAT, or YAP].
- Communities who use or would consider using equity targets within their Coordinated Access system [note, this is NOT required]

### SECTION C: COORDINATED ACCESS SYSTEM – ASSESSMENT & PRIORITIZATION

**Questions C1-3:** Consider how your community currently uses <u>assessment</u> and <u>prioritizes</u> people for housing opportunities. Please answer the following questions (if applicable).

**Questions C4-5:** Please answer the questions, while providing detailed information on community's assessment & prioritization process.

**C1.** This is a three-part question to help us understand how assessment tools are used in your community. Please include any relevant CA assessment tool information:

**a)** To help us understand who delivers assessments in your CA System, please list **assessment tool(s)** in use by each Access Point

**b)** Specify if an Access Point is without an assessment tool. *See Guide instruction examples 2 pages previous <<* 

**c)** For **each** assessment tool listed, list the population(s) (families, adults, youth, Indigenous people, etc.) for whom the tool is used.

**C2.** Does your community have equity targets to assist with prioritization?

We currently use equity targets We plan on using equity targets in the future There is currently no discussion on using equity targets, but we may consider using in the future We do not plan on using equity targets Other \_\_\_\_\_ **C3.** Does your community utilize any of the following CA lists in the prioritization process? <u>See Appendix A:</u> <u>Reaching Home Coordinated Access Guide –</u> <u>Section 2.2 Key Concepts and Terms: Inter-Related Lists</u>

By-Name List Coordinated Access List Prioritization List None Other \_\_\_\_\_

**C4.** Do you have a 'Roundtable Discussion Group(s)' OR 'Dedicated Coordinated Access Position(s)' which aids in selecting applicants to fill housing vacancies?

**If yes,** please describe how the 'Roundtable Discussion Group' OR 'Dedicated Coordinated Access Position' fills housing vacancies.

**If no,** please describe current decision-making processes used to fill housing vacancies.

**C5.** Thinking about the questions/information captured above on your community's assessment & prioritization process, please provide any additional information to help us understand your CA system.

### SECTION D: PATH PROCESS PROJECT ENGAGEMENT

**INSTRUCTIONS:** Please record all forms of PATH Process Project engagement since the project's inception in May 2021.

### Questions D1-2:

**D1.** Since the PATH Process project's inception in May 2021, what level of **project engagement** has your community had within the PATH Process project journey?

- Attended 1:1 Virtual Chat[s] [with Project Lead Irene Gonneau]
- Hosted a PATH Process Community Gathering -Professional Gathering
- Hosted a PATH Process Community Gathering -Lived/Living Experience Gathering
- Community Representative(s) sit on the PATH Working Group
- Project Lead [Irene Gonneau] was invited to present the PATH Process project in our community
- Watched/Attended the CAEH 2023 PATH Process Presentation
- Attended the PATH Process Report Back to
- Community Presentation 2023
- Other \_\_\_\_\_

### **SELECTION CRITERIA:**

Preference will be given to:

- Applicants who demonstrate multiple forms of engagement with the PATH Process project.
- Applicants who demonstrate community representation on the PATH Working Group (past or present).

**D2.** If you have a Community Representative(s) on the PATH Working Group, list Name(s), Start Date(s), Current Member - Yes/No

### SECTION E: PATH PROCESS PILOT IMPLEMENTATION VISION

### **INSTRUCTIONS:**

**E1-4.** These questions focus on gathering general information on your community's vision for piloting the PATH Process. Note, if selected as a pilot location, responses/details can be altered as developing an implementation plan will be part of a chosen pilot location's project activities. Note, the scope for each pilot location implementation plan will be fully within the community's discretion.

### **SELECTION CRITERIA:**

Additional consideration will be given to:

• Communities who demonstrate an initial community vision for implementing the PATH Process within their Coordinated Access System.

**Questions E1-4:** This application section asks how you envision implementing PATH within your community's Coordinated Access System. Note that you are not required to develop an implementation plan to answer these questions; developing an implementation plan will be part of a chosen pilot location's project activities. However, we ask each applicant to share any information they envision for implementing the PATH Process in their community.

**E1.** Describe what motivated your community to apply to become a PATH Process pilot location.

**E2.** This is a two-part question to help us understand which Access Points will participate in your community's PATH Process pilot project:

#1 - List Access Points, who deliver assessments in your CA System, and are interested in participating in the pilot of the PATH Process.

#2 - Specify if an Indigenous Access Point is without an assessment tool and is interested in participating in the pilot of the PATH Process.

**E3.** How many Coordinated Access staff do you anticipate being trained to deliver the PATH Process within your community? Note, this is your best guess and includes staff you expect to play a role in delivering the PATH Process.

Fewer than 5 6-15 16-25 26-39 40+

**E4.** Thinking about the questions/information captured above on your PATH implementation vision, please provide any additional information to help us understand your vision:

### SECTION F: COMMUNITY CAPACITY

### **INSTRUCTIONS:**

**F1.** Please clearly articulate, using community assets and context, your community capacity and readiness for becoming a pilot location.

**F2.** It is anticipated pilot challenges will arise along the journey; In your response, please demonstrate how your community would use collaboration to resolve concerns.

F3. Ensure you have reviewed the available <u>NIHC</u> <u>Supports and Resources</u> for each pilot location outlined within the application guide, then specify what your community anticipates contributing within the pilot project (cash and in-kind contributions). Note:

- cash contributions are NOT required, and
- in-kind contributions ARE required.

### Questions F1-3:

**F1.** Please describe your community's readiness and capacity to tailor, implement, evaluate, and successfully address challenges of the PATH Process pilot.

**F2.** As a pilot location, it is expected that challenges in implementing the PATH Process will arise. Please describe a challenge you foresee in implementing the PATH Process pilot and how you would collaboratively address this challenge with the NIHC PATH Process team.

### **SELECTION CRITERIA:**

Preference will be given to:

• Communities who strongly demonstrate capacity and readiness as a PATH Process pilot location.

Additional consideration will be given to:

• All community contributions will be considered in the pilot community selection process.

**F3.** Please list any additional sources of funding (cash or in-kind) you anticipate your community to contribute as a PATH Process Pilot Location between June 2024 and March 2025 [10 months]. For each source include:

List Source Cash or In-Kind Confirmed Yes OR No Additional Details

The NIHC will choose four (4) PATH Process Pilot Locations and inform successful applicants by May 31, 2024, 11:59 pm EST.

In the meantime, please do not hesitate to reach out with any questions to the NIHC PATH Process Team.

We encourage communities to connect with us on Zoom: <u>Book a virtual chat</u> for application support





JoLynn Parenteau (she/her) Community Pathfinder National Indigenous Homelessness Council email: jolynnp@nihc-cnasa.ca phone: 403.928.6251

### Get involved with the project: Join the PATH Working Group

The PATH Process is meant to be community-grown. It belongs to communities coast-to-coast-tocoast and is built upon Indigenous knowledge across Canada rather than singular expertise. Therefore, the project is driven forward by the participation and momentum (i.e., the level of community enthusiasm for the project) of communities as a whole. We hope that upon reading this PATH Process Pilot Application Guide, you will apply to become a pilot community, but we understand if it is not the right time. Regardless, we wish to offer everyone ways to participate, ensuring PATH continues to be built upon the continual gathering and sharing of Indigenous voices nationally.

The PATH Process values being open and accessible to communities. **Indigenous Elders, people with Lived Experience, and Indigenous professionals who work within the homelessness sector are welcome to join the PATH Working Group.** Indigenous professionals must work for an Indigenous-led organization or have the full support of their respective Indigenous communities. Please complete the 'Join the PATH Working Group Form' if you want to join. Once complete, email IreneG@nihc-cnasa.ca to confirm you would like to join the PATH Working Group and have completed the form.



Maarsii | Miigwech | Merci | Thank you for your thoughtful consideration of this project



National Indigenous Homelessness Council

Project funded by the Government of Canada's Reaching Home Program Appendix A

### Reaching Home Coordinated Access Guide

Section 2.2 Key Concepts and Terms: Inter-Related Lists pages 19-21

# REACHING HOME Coordinated Access Guide







### **Reaching Home Coordinated Access Guide**

This publication is available for download at **canada.ca/publicentre-ESDC**.

It is also available upon request in multiple formats (large print, MP3. Braille, audio CD, e-text CD, or DAISY), by contacting 1 800 O-Canada (1-800-622-6232). By teletypewriter (TTY), call 1-800-926-9105.

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### 2.2 Key Concepts and Terms

The following key concepts and terms are used throughout the CA Guide. Note that some terms included in the Reaching Home Directives have been revised for clarity.

### 2.2.1 Inter-Related Lists

Coordinated Access is supported by several inter-related lists (or levels of information) about people experiencing homelessness who are or could be connected to the Coordinated Access system.

### Level 1: Aggregate

Aggregate information includes individuals and families who:

- are actively experiencing homelessness; and
- have connected with the system in some way, but are not yet engaged with the Coordinated Access process.

A good example of Aggregate information is an anonymous Point in Time or PiT Count. With information sourced from PiT Counts, service providers know people exist, but may not yet have client names or consent to move forward with any service planning. Often outreach workers play a role in engaging with people experiencing homelessness who are street-involved and may not be connected with the Coordinated Access system, helping to ensure that people who want help with their housing are not left out of the process.

### Level 2: By-Name List

The **By-Name List** includes identified individuals and families (clients known by name) who:

- are actively experiencing homelessness; and
- have provided consent to be on the list.

The By-Name List is kept up-to-date in real-time and provides data on inflows and outflows of homelessness. Clients helped through triage to prevent their homelessness or resolve their housing challenges through informal and/or natural supports (e.g. family members or friends) are not included in the By-Name List unless they remain actively homeless. The goal for this list is to support clients to access appropriate services – through general community referrals and, if eligible, prioritization for specific housing resources in the Coordinated Access Resource Inventory.

### Level 3: Coordinated Access List

The **Coordinated Access List** is a subset of the By-Name List and includes clients who are:

- known (by name);
- actively experiencing homelessness; and
- eligible and interested in the housing resources in the Coordinated Access Resource Inventory.

Clients on the Coordinated Access List often have greater depth of need and are less likely to be able to resolve their housing challenges by themselves. They are in the process of obtaining necessary documentation to receive offers when a vacancy becomes available from the Coordinated Access Resource Inventory. Documentation can include things like securing proof of identification or income and completing additional assessments to qualify for specialized resources. The Coordinated Access List is kept up-to-date in real-time and provides data about the documentation process (e.g. how many clients are in process and how long it takes overall or to complete certain parts). The goal for this list is to support clients to complete the necessary steps necessary to receive an offer of housing resources as quickly as possible.

### Level 4: Priority List

The **Priority List** is also a subset of the By-Name List and includes clients who are:

- known (by name);
- actively experiencing homelessness;
- eligible and interested in receiving additional housing resources; and
- able to accept an offer of housing resources immediately because they have completed all necessary steps (e.g. documentation and income verification).

Clients on the Priority List have not been successful in finding suitable housing on their own or through less intensive services (e.g. general service navigation help, a temporary shelter stay or street outreach). The Priority List informs the matching and referral process when vacancies occur. It is kept up-to-date in real-time and provides data about the type of housing resources needed to prevent and reduce homelessness (e.g. how many clients are waiting, for which resources and how long they have been waiting). The goal for this list is to offer clients the resources they need to find and keep a home.

**Note:** Clients who are matched with a housing resource stay on the list until they are housed. Status with a housing plan can be included as part of Priority List management so that progress can be monitored.

Figure 2 below illustrates how the different levels of information fit together.

### FIGURE 2 Information used to support Coordinated Access

